



Cookie Policy

1. Policy Overview

This policy outlines the College's policy on Cookies so that the College is compliant with relevant GDPR legislation. This Cookie Policy relates to the College website, <http://www.unihaven.ie/>, and should be read in conjunction with the College's overarching GDPR policy, UPOL020 UniHaven Data Protection Policy Rev 1, and with UPOL021 UniHaven Privacy Policy Rev 1.

2. Policy Statement

Cookies and similar technologies are very small text documents or pieces of code that often contain a unique identification code. When a user visits a website or uses a mobile application, a computer asks the user computer or mobile device for permission to save this file on their computer or mobile device and gain access to information. Information collected through cookies and similar technologies may include the date and time of the visit and how users use a particular website or mobile application. Further information on cookies can be found at http://ec.europa.eu/ipg/basics/legal/cookies/index_en.htm.

User consent applies to the following domain: www.unihaven.ie being the College website and it uses cookies to personalise content and ads, to provide social media features, and to analyse user traffic. The College also shares information about users' use of the site, social media, and advertising with the College's analytics partners who may combine it with other information that users have provided to them or that they've collected from users' use of their services. Users' consent to these cookies if they continue to use the website. To ensure the College complies with the use of cookies and online tracking in line with current EU rules and regulations (ePrivacy Directive (ePR) and GDPR) it offers the following information about cookies and the use of cookies.



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- The law states that the College can store cookies on a user device if they are strictly necessary for the operation of this site. For all other types of cookies, user permission is required.
 - This site uses different types of cookies. Some cookies are placed by third party services that appear on the College's website or social media pages.
 - Users can at any time change or withdraw their consent from the Cookie Declaration on the website.

Users can learn more about the College, how they can contact the College and how personal data is processed in UPOL020 UniHaven Data Protection Policy Rev 1 and UPOL021 UniHaven Privacy Policy Rev 1.

3. Roles and Responsibilities

The College's Data Protection Officer (DPO) is the owner of this policy, but the Chief Revenue Officer is responsible for its implementation for the benefit of website users such as students, their families and stakeholders. The Academic Director is responsible for ensuring that policies are developed and maintained, that they remain fit for purpose, that they remain in compliance with QQI guidelines, that they are updated as per agreed schedules, and that they are being implemented as intended. In the latter context, the Academic Director will inspect a sample of policies each year to check for the correct implementation and bring the findings to AC as part of the annual QA/QQI review and reporting process.

4. Policy

The College uses cookies to help improve user experience on the site and to help to understand what content is most useful to visitors. Furthermore, depending on user preferences, the cookies may be used to present users with targeted advertisements that match users' interests. For the College website, unihaven.ie,

- Cookies are used only by the College's related online systems.
- Certain cookies are essential to the proper functioning of these systems.



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- The college only uses analytics cookies to help understand what content is most useful to visitors.
 - Cookies are not used by the website to store any personal information.
 - The College uses some session cookies to make navigation through the website smoother. These are automatically deleted after users close their web browser.
 - The College uses persistent cookies to manage return visits. For example, the use of this type of cookie indicates how many repeat visits the site receives compared with new visits.



Cookies and collection and use of technical information.

Information on internet traffic is collected routinely by the College and by its service providers. This technical information is used to ensure the smooth running of the College’s computer network and for statistical or administrative purposes. It is not used to gather identifiable personal information on individual website visitors, except in so far as this is permitted by law and may be necessary to prevent or detect problems or offences concerning the operation of the website. This information may be used to evaluate users’ use of the website and to improve the website service. It is stored and used in the aggregate only and is not used to obtain personal data or to contact users personally.

Cookie Types

First Party Cookies

The College uses a service called Google Analytics to collect data about the number of visits to pages of the site, and the journey of visitors through the site. This helps the College to optimise the site design. The Google Analytics cookies used on the site are listed in the table below. These are first-party cookies. More Information is available through the following links:

- [Google's Privacy Policy.](#)
- [Google Analytics Cookie Usage on Websites.](#)
- [How to opt-out of Google Analytics.](#)

The below table lists the first-party cookies currently in use.

Cookie Name	Provider	Purpose	Duration
__Secure-3PSID	.google.com	Targeting cookie. Used for targeting purposes to build a profile of the website visitor's interests to show relevant & personalised Google advertising	2 years



SIDCC	.google.com	Used to store information about how you use the website and any advertising that you may have seen before visiting this website, in addition to being used to help customise advertising on Google properties by remembering your most recent searches, your previous interactions with an advertiser's ads or search results and your visits to an advertisers website.	2 years
__Secure-3PAPISID	.google.com	Targeting cookie. Used for targeting purposes to build a profile of the website visitor's interests to show relevant & personalised Google advertising.	2 years
APISID	.google.com	Targeting cookie. Used for targeting purposes to build a profile of the website visitor's interests to show relevant & personalised Google advertising.	2 years
__Secure-3PSIDCC	.google.com	Targeting cookie. Used for targeting purposes to build a profile of the website visitor's interests to show relevant & personalised Google advertising.	1 Year
SSID	.google.com	Used to store information about how you use the website and any advertising that you may have seen before visiting this website, in addition to being used to help customise advertising on Google properties by remembering your most recent searches, your previous interactions with an advertiser's ads or search results and your visits to an advertisers website.	2 Years

SID	.google.com	Used for security purposes to store digitally signed and encrypted records of a user's Google account ID and most recent sign-in time which allows Google to authenticate users, prevent fraudulent use of login credentials, and protect user data from unauthorised parties. This can also be used for targeting purposes to show relevant & personalised ad content	1 Year
HSID	.google.com	Used for security purposes to store digitally signed and encrypted records of a user's Google account ID and most recent sign-in time which allows Google to authenticate users, prevent fraudulent use of login credentials, and protect user data from unauthorised parties. This can also be used for targeting purposes to show relevant & personalised ad content. Expiry:	1 Year
SAPISID	.google.com	Used for targeting purposes to build a profile of the website visitor's interests to show relevant & personalised Google advertising.	2 Years
bm_mi	.cookiebot.com	Used in context with the website's BotManager. The BotManager detects, categorizes and compiles reports on potential bots trying to access the website.	1 Day
_abck	.cookiebot.com	Used in context with the website's BotManager. The BotManager detects, categorizes and compiles reports on potential bots trying to access the website.	1 Day
ak_bmsc	.cookiebot.com	Used in context with the website's BotManager. The BotManager detects, categorizes and compiles reports on potential bots trying to access the website.	1 Day

bm_sz	.cookiebot.com	Used in context with the website's BotManager. The BotManager detects, categorizes and compiles reports on potential bots trying to access the website.	1 Day
1P_JAR	.gstatic.com	Targeting cookie. This cookie sets a unique ID to remember your preferences and other information such as website statistics and track conversion rates.	30 Days
newsletter	unihaven.ie	Subscription to Newsletter	8 Months
_gid	.unihaven.ie	The cookie is used to store information on how visitors use a website and helps in creating an analytics report of how the website is doing. The data collected including the number of visitors, the source where they have come from, and the pages visited in an anonymous form.	1 Day
__tawkuid	Tawk.to	This cookie is used to identify the visitor via their log-in information to provide online assistance, via a chat-box system - this system is provided by Tawk.to	6 Months
CONSENT	.google.com	Stores visitors' preferences and personalizes ads.	Persistent
SEARCH_SAMESITE	.google.com	This cookie is used to prevent the browser from sending this cookie along with cross-site requests.	6 Months
ANID	.google.com	Cookie is used for advertising served across the web and stored in google.com. Persistent cookie.	18 Months
ajs_anonymous_id	.loom.com	This cookie is used to count how many times a website has been visited by different visitors - this is done by assigning the visitor an ID, so the visitor does not get registered twice.	1 Year
fs_uid	.loom.com	This cookie contains an ID string on the current session. This contains non-personal information on what subpages the visitor enters – this information is used to optimize the visitor's experience.	Persistent

ajs_user_id	.loom.com	Collects data on visitors' preferences and behaviour on the website - This information is used to make content and advertisement more relevant to the specific visitor.	Persistent
bm_sv	.cookiebot.com	Used in context with the website's BotManager. The BotManager detects, categorizes and compiles reports on potential bots trying to access the website.	1 Day
NID	.google.com	Preferences cookie. Used to store preferences in a unique Google ID to remember your information, such as your preferred language (e.g. English), how many search results you wish to have shown per page (e.g. 10 or 20), and whether or not you wish to have Google's SafeSearch filter turned on. These preferences can be used for optimised &/or personalised advertising on Google networks	6 Months
TawkConnectionTime	Tawk.to	Allows the website to recognise the visitor, to optimize the chat-box functionality	Session
ss	Tawk.to	Allows the website to recognise the visitor, to optimize the chat-box functionality	Session
gdpr-core-privacy-box	unihaven.ie	Saves cookies selected	1 Month
wordpress_test_cookie	unihaven.ie	Tests that the browser accepts cookies	Session
_ga	.unihaven.ie	Enables visits and visitors to be recorded.	2 Years
intercom-id-r70azrgx	.unihaven.ie	This cookie optimizes the function of the website.	6 Months

Session Cookies

Session cookies are stored temporarily during a browsing session and are deleted from the user's device when the browser is closed.



Persistent cookies

This type of cookie is saved on your computer for a fixed period and is not deleted when the browser is closed.

Third-party cookies

The website, like most websites, includes functionality provided by third parties. A common example is an embedded YouTube video or an embedded google map. For example, when users visit a page with content embedded from, Google, Twitter, YouTube or Facebook, these service providers may set their cookies on users' web browser. For example, Facebook sets cookies via the website if you 'like' one of the posts on the College website and Twitter sets cookies via the website if users "tweet" one of the posts on the website.

Use of Cookies at www.unihaven.ie

www.unihaven.ie uses cookies only for functionality that is strictly necessary for services that are explicitly requested by the user for their session as per Regulation 5(5), SI 336 of 2011 (the ePrivacy Regulations). This website uses session cookies. Session cookies are used to deliver the basic functions of a website, i.e., to allow pages to remember technical changes or selections users may make between pages. Session cookies are temporary cookies and are generally erased when users close their browser.

Web Browsing and Managing Cookies

Within a user's browser, users can choose whether they wish to accept cookies or not. Different browsers make different controls available, and so the College provide links below to popular manufacturers' instructions on how users can do this. Generally, the browser will offer users the choice to accept, refuse or delete cookies at all times, or those from providers that the website owners use ("third party cookies"), or those from specific websites such as

- [Google Chrome](#)
- [Internet Explorer](#)



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- [Firefox](#)
 - [Safari](#)
 - [Safari Mobile](#)

By simply visiting the website users do not disclose, nor does the College collect personal data. The information collected about the visit is limited to technical data such as:

- The Internet address (or IP address) of the device used to access this website.
- Whether users reached the site using a search engine or if they clicked a link on another website.
- The type of web browser used.
- The type of device used to access the Internet.

The College uses this data for administrative and statistical purposes as well as to help to improve the website. This technical data does not provide the College with the personal data of visitors to the website.

User Rights

According to the General Data Protection Regulation 2016/679, users have a right to obtain a copy of the data held about them for a fee. Also, if incorrect information is held about them, users have a right to request that this information is amended or erased. Further information on your rights under the Data Protection legislation is available from UPOL020 UniHaven Data Protection Policy. This statement should not be construed as a contractual undertaking. The College reserves the right to review and amend this statement at any time without notice and users should therefore re-visit this webpage from time to time. Any queries or concerns you may have about the processing of personal information on this website should be addressed to dpo@unihaven.ie.



5. Procedures and Forms

The policy should be read with the following policies and procedures:

- UPOL020 UniHaven Data Protection Policy Rev 1.
- UPOL022 UniHaven Cookie Policy Rev 1.
- UPRO012 UniHaven Data Subject Access Request Procedure Rev 1.
- UPRO013 UniHaven Data Security Breach and Reporting Procedure Rev 1.

Quality Assurance Manual (QAM) Chapter 9	
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Revision History/Amalgamation History	Revised for text errors post programme validation
Additional Information	N/A
References/ Supporting Documentation	UDOC000 UniHaven Quality Assurance Manual Rev 2 Statutory Quality Assurance Guidelines developed by QQI for use by all Providers (2016) Statutory Quality Assurance Guidelines developed by QQI for Independent/Private Providers coming to QQI on a Voluntary Basis (2016) The Data Protection Acts 1988 and 2003 (as amended) Data Protection Legislation including Article 5 guidelines on (GDPR) General Privacy Data Regulations UPOL020 UniHaven Data Protection Policy Rev 1 UPOL021 UniHaven Privacy Policy Rev 1 UPOL023 UniHaven Data Retention Policy Rev 1 UPOL024 UniHaven Data Security Policy Rev 1