

Reason	Deposit	Tuition Fees for Current Term/ Semester	Tuition Fees for Next Term/ Semester	Tuition Fees for Future Terms/ Semesters	U18 Supplement (if applicable)
Student withdraws from their studies at any time after entering the UK and/or after the first day of their first term:					
Due to exceptional circumstances (#1)	Subject to your own insurance claim	x	Subject to your own insurance claim	Subject to your own insurance claim	x
	x	x	x	x	x
Unable to progress to next stage of study /programme due to failure to achieve stated pre-sessional outcome level	x	x	x	x	x
CEG withdraws or terminates the student's studies due to any of the following:					
<ul style="list-style-type: none"> - Serious misconduct - Attendance issues (other than for material medical reasons) - Academic performance - Misrepresentation of personal circumstances - Non-payment of fees 	x	x	x	x	x
Due to you claiming asylum	We reserve the right to retain all fees paid and require you to pay all future tuition fees if you claim asylum and you subsequently withdraw from (including before enrolling) or do not attend your studies – this will depend on the circumstances of your specific case.				
Accommodation Where the student also has accommodation with CEG, any refund of the accommodation fees will be payable in accordance with the refund policy set out in the Residential Licence Agreement.					

(#1) Exceptional circumstances for withdrawal are at the discretion of your insurance company and may include: Illness which prevents the student from studying and close family bereavement etc. Evidence will be required.

In the event a Student is temporarily or permanently excluded from their course or the Centre, no refund will be made of Fees (whether paid or payable) and Fees in lieu of notice will be charged.

Students must provide CEG with copies of any letters, notices or documents from UKVI relating to any refusal, administrative review or otherwise, within 48 hours of their receipt, if a refund is requested.

We aim to make any refunds within 28 days of receiving full refund paperwork – Bank charges pertaining to any refund will be payable by the beneficiary. Refunds can only be made to the original fee payer and original account.